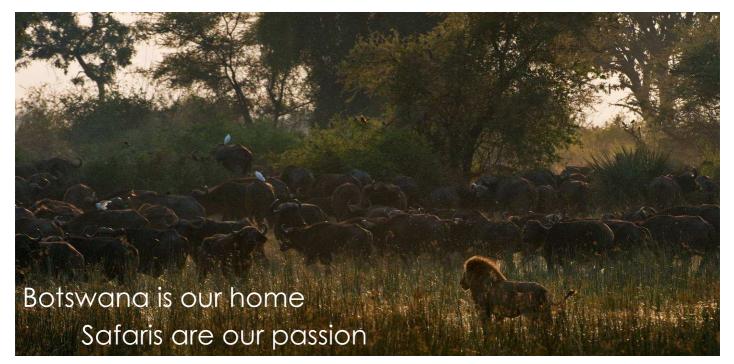
# Botswana Escape - Exclusive

11 nights / 12 days Starts Livingstone, Zambia / Ends Maun, Botswana

# From US\$ 9390 per person



P/Bag 0178, Maun, Botswana Tel: +267 72311321 info@safarispecialists.net



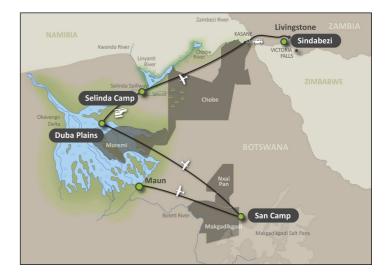
Day	Location	Accommodation	Transfers / Activities	Meals
1	Livingstone, Victoria Falls, Zambian side	Sindabezi Island Luxury thatched cottage	Arrive Livingstone Airport where you are met and transfer to Tongabezi and onwards boat transfer to Sindabezi - afternoon activity (time permitting)	L (time permitting), D & SB
2	Livingstone, Victoria Falls Zambian side	Sindabezi Island	Selected activities included – see under 'Inclusions' below. Any other activities/transfer for own account	B, L, D & SB
3	Livingstone, Victoria Falls Zambian side	Sindabezi Island	As above	B, L, D & SB
4	Linyanti, Eastern Selinda Spillway	<b>Selinda Camp,</b> Luxury Tents	Following breakfast and possible morning activity (flight time permitting), shared road transfer across the border into Botswana to Kasane Airport for the light aircraft transfer to Selinda Camp - afternoon activity	B, L, D & SB
5	Linyanti, Eastern Selinda Spillway	Selinda Camp	Morning and afternoon activities from a choice – day and night game drives, boating (water level permitting), guided walks on request (safety permitting)	B, L, D & SB
6	Linyanti, Eastern Selinda Spillway	Selinda Camp	Activities as above	B, L, D & SB
7	Private Concession, northern Okavango Delta	<b>Duba Plains,</b> Luxury Tents	After breakfast and possible morning activity (flight times permitting) helicopter transfer to Duba Plains for afternoon activity	B, L, D & SB
8	Private Concession, northern Okavango Delta	Duba Plains	Morning and afternoon activities from a choice - day and night game drives in private Kwedi Concession, boating (water level permitting)	B, L, D & SB

9	Private Concession, northern Okavango Delta	Duba Plains	Activities as above	B, L, D & SB
10	Makgadikgadi Salt Pans	San Camp OR Jacks Camp * Meru style tent	Following breakfast and possible morning activity light aircraft transfer to Makgadikgadi Pans for afternoon activity (time permitting)	B, L, D & SB
11	Makgadikgadi Salt Pans	San Camp or Jacks Camp *	Morning and afternoon activities from a choice - quad bike excursions (dry season only), guided walks with San Bushmen, habituated meerkat visit	B, L, D & SB
12	Ends Maun Airport	Safari Ends	Following breakfast and possible morning activity light aircraft flight to Maun for own onward travel arrangements	В

B=breakfast / L=lunch / D=dinner / SB=selected beverages

# Highlights

- Victoria Falls, Zambian side
- Private Island setting on Zambezi River
- Day and night game drives in Selinda area
- Boating and Canoeing in Selinda
- Island hopping and swamp cruising at Duba Plains
- Makgadikgadi Salt pans
- Habituated Meerkat visit
- Bushman Cultural interaction



# Cost of the safari 2015/2016

Season	Cost per person sharing	Single supplement*	Average nightly rate per person
01 Nov – 19 Dec 2015 *	US \$ 9950 per person	NIL	US\$ 905 per person per night
20 Dec 2015 – 10 Jan 2016 *	US \$ 11970 per person	US\$4160	US\$ 1088 per person per night
11 Jan – 31 March 2016 *	US \$ 9390 per person	NIL	US\$ 854 per person per night
01 – 15 April 2016 *	US \$ 10730 per person	NIL	US\$ 976 per person per night
16 April – 31 May 2016	US \$ 10830 per person	US \$ 890	US\$ 985 per person per night
01 – 14 June 2016	US \$ 11480 per person	US \$ 1490	US\$ 1044 per person per night
15 June – 15 October 2016	US \$ 14190 per person	US \$ 5620	US\$ 1290 per person per night
16-31 October 2016 *	US \$ 14630 per person	US \$ 5690	US\$ 1330 per person per night
01 Nov – 19 Dec 2016 *	US \$ 11160 per person	NIL	US\$ 1015 per person per night

### Please Note:

- San Camp is a seasonal camp open from 16 April to 15 October. For travel between 01 November 2015 to 15 April 2016 and from 16 October to 19 December 2016, San Camp is replaced with Jack's Camp\*
- Single supplement is for accommodation only, applicable when travelling with more than 2 guests and excludes a flying surcharge for guests travelling solo rate available on request
- Please note that where a booking crosses over 2 different rate periods e.g. March & April, neither rate is applicable please request a special quote
- The above rate is subject to change due to major currency fluctuations, increases in national park fees and fuel surcharges
- Subject to availability at the time of booking

#### Botswana Park Fees and Departure Taxes – Increase

Please be aware that the Botswana Park Fees and Airport Departure taxes may increase in 2016/2017. Regrettably such increases are beyond our control and are excluded from any bookings, provisional or confirmed. We will inform you should any increase be advised.



#### Travel for Impact – Responsible Travel

By booking this itinerary, you donate USD\$2 for every night of travel per person on the booking. Your donation goes to **Travel for Impact (TFI)** and ensures that your safari has a meaningful impact on the people who live locally. For more information on giving back to your chosen destination of travel, visit

www.travelforimpact.com

#### Inclusions 3 nights Sindabezi Island, Private Island on Zambezi River/Zambia • Increases in National Park includes all meals, selected beverages, laundry service and a Fees for 2014/2015 choice of the following in-house activities – sunrise and sunset boat Any additional activities/ trip on the Zambezi, guided canoeing excursion depending on transfers whilst at Sindabezi water levels, lunch on island with guided walk, fishing (equipment Surcharge for sole use of provided), visit to Victoria Falls on Zambian side including 1x quad bike activity whilst at entrance fee, game drive in the Mosi-Oa-Tunya National park Makgadikgadi area (excluding park fees), walk in the gorge below the falls, cultural visit All extras/personal spending to the museum (excluding entrance), local village visit, mountain such as telephone calls/curio bike trail to local village shopping/postage and so 3 nights Selinda Camp, Selinda Spillway includes all meals, forth selected beverages, laundry service, activities/ concession fees -. Personal spending day & night game drives, guided walks (safety permitting), International flights & taxes boating, fishing (seasonal/water level permitting) Visas for Zambia & Botswana 3 nights Duba Plains, Private Concession northern Okavango Delta All Travel Insurances includes all meals, selected beverages, laundry service, Vaccinations (please note activities/concession fees - day and night game drives, boating that due to latest regulations (seasonal/water level permitting) yellow fever certificate is 2 nights San Camp\*seasonal camp open 16 April - 15 October, required when entering Makgadikgadi salt pans includes all meals, selected beverages, Botswana and South Africa laundry service, activities – game drives, San cultural interaction, after being in Zambia) Chapman's Baobab & habituated meerkat visit, quad biking Premium imported wines, OR Jack's Camp for travel between 01 November 2015 to 15 April champagnes, spirits & 2016 and 16 October to 31 December 2016 includes all meals, liqueurs where drinks are selected beverages, laundry service, activities - game drives, San included cultural interaction, quad biking on the pans (seasonal, dry Errors and omissions months only), habituated meerkat visit Private Road Transfer Livingstone Airport - Tongabezi and onwards • boat transfer to Sindabezi Island Boat transfer Sindabezi to Tongabezi and shared road transfer • across the border into Botswana and Kasane Airport

- Light aircraft transfer Kasane Selinda / Duba Plains Tsigaro Airstrip (San or Jacks Camp) – Maun Airport
- Helicopter transfer Selinda Duba Plains

# **Detailed Itinerary:**

Days 1, 2 & 3: SINDABEZI ISLAND CAMP, Zambezi River, Zambia (full board, selected beverages and selected activities) Travel time: Livingstone Airport – Sindabezi approx 30 minute road transfer to Tongabezi and onwards 20 minute boat transfer to Sindabezi

On arrival at Livingstone Airport you are met by a representative from Tongabezi for the road transfer out to Tongabezi Lodge, 15km upstream from the Victoria Falls for the onwards boat transfer to Sindabezi Island Camp, where you spend the following 3 nights.

Sindabezi Island is a unique and idyllic bush camp situated on a private island on the Zambezi River. The experience at Sindabezi is private and intimate and more rustic in style than its sister camp Tongabezi and is only a 20 minute boat ride away.



Sindabezi has only five open-sided thatched cottages, allowing guests to soak up the sights and sounds of the African bush in the perfect, pristine setting. Views across the flood plains of the Zambezi and into the nearby National Park complete the experience. The chalets were rebuilt in early 2010 and have heated showers, and distinctive 'loos with a view' set on a wooden walkway. Although the chalets are perfectly secluded, the island is also ideal for families or groups who would like to consider a private booking. Thanks to our solar panelling, hot water and ambient bedside lighting is assured. The entire Sindabezi Island is also romantically lit with traditional hurricane lamps.

The activities offered at the camp are fully inclusive of a selection of activities including a visit to the Victoria Falls; a boat ride to a nearby deserted island for a picnic lunch; sunset and sunrise boat cruises on the Zambezi River; canoeing with experienced river guides to explore waterways close to the island; guided walks to the Victoria Falls and gorges, fishing on the Zambezi River; guided museum tours to Livingstone as well as spending time with children of the Tongabezi trust school or a bicycle tour of a local village with an experienced guide. It is possible to book Sindabezi Island privately which ensures you will have a private guide, boat and vehicle throughout your stay, otherwise you may share activities with other Tongabezi and Sindabezi guests.

#### **AREA DESCRIPTION – LIVINGSTONE**

Livingstone is a historic colonial town most famous for its proximity to the Victoria Falls. The town has experienced a revival in the last decade with the old colonial style buildings which line the shaded main avenue, being renovated and now housing shops, cafes and a variety of local businesses. Livingstone offers a wide range of activities from the challenge of white water rafting and bungi jumping, to the awe-inspiring elephant back safaris and sunset cruises. Livingstone has something for everyone.

The Victoria Falls are one of the Seven Wonders of the World and is the largest sheet of falling water on earth - a spellbinding and mesmerising spectacle. The sheer mass of water cascading down the 100m drop across nearly 2km makes a thunderous roar and creates a magnificent spray of water that can be seen for miles - hence the local name 'mosi oa tunya' meaning 'the smoke that thunders'. Water flow over the falls varies throughout the year. The river's annual flood season is February to May when the spray can reach a height of over 400m, this is spectacular from above but it makes it very difficult to see the falls at ground level as it is under a heavy shower/mist. Water levels start dropping in August and are at their lowest October - December when much of the rocky face becomes dry. At times of low water, the falls are best viewed from the Zimbabwe side or from Livingstone Island.

Days 4, 5 & 6: SELINDA CAMP, private Selinda Concession, eastern Selinda Spillway, Linyanti (fully inclusive) Travel time: Sindabezi - Selinda approx 2 hours boat/road transfer and approx 40 minute flight

After breakfast and possible morning activity you transfer by boat to Tongabezi Lodge followed by shared road transfer across the border into Botswana and Kasane Airport (approximately 2 hours transfer with border formalities) for light aircraft flight to Selinda Camp, where you will stay the following 3 nights on a fully inclusive basis.

Please note that the flight is booked on a 'seat rate' basis and therefore flight times are not scheduled until the day prior to flying, the lodge management will arrange your activities and transfers accordingly. Please note that there is a strict luggage restriction on all light aircraft flights of 15kg per person in soft bags, plus hand luggage.

Selinda camp is an intimate camp offering understated luxury on the banks of the eastern Selinda Spillway - a waterway that links Botswana's Okavango Delta to the Linyanti and Kwando marshes, rivers and floodplains. The shaded camp is raised a meter or so off the ground and offers extraordinary views over the floodplains, waterways and wide open savannas which are only broken by attractive palm islands.



Selinda Camp has nine spacious guest tents under thatch, each with two comfortable three-quarter sized beds draped with flowing mosquito nets adding to the romantic atmosphere. The thatch roof combined with ceiling fans and roof vents cool the living space during the hot days. The rooms have spacious, en-suite bathrooms, with full sized stone baths and antique showers. Dual vanity basins complement the sense of luxury and sliding doors allow for privacy or create an open-air bathroom feel as well.

Activities in the Selinda Reserve include both day and night game drives in open 4x4 vehicles and gameviewing by boat on the Zibalianja Lagoon (subject to water levels). Game viewing is of a high standard, particularly in the drier months and typically seen in the Selinda area are giraffe, baboon, black-backed jackal, elephants, wildebeest, cheetah, crocodile, lion, wild dog, hippo, honey badger, reedbuck, roan, sable and a host of birds. For the more energetic, short guided walking trails are available within the vicinity of the camp on request. When water levels permit Selinda also offers canoe excursions and boating, please discuss with your consultant upon booking for expected water levels.

#### **AREA DESCRIPTION: LINYANTI & SELINDA**

The Linyanti area lies to the north-east of the Okavango Delta were the Kwando and Linyanti rivers meet at right angles, forming a swamp area within this triangle. The Selinda Spillway seasonally links up the Linyanti River system with the far northern reaches of the Okavango Delta. The recent high water levels in Botswana have revived the old waterways, with the area currently enjoying a flowing river in high flood months.

The area's relative remoteness makes it a favoured safari destination. The wildlife in the Linyanti area is spectacular and the region is famous for its enormous herds of elephant and buffalo which move to the Linyanti area at the start of the winter months and only move back inland once the summer rains arrive in November. The Linyanti is also known as one of the best wild dog areas in Africa. The dogs start denning anytime from June onwards after which they can usually be found with relative ease for 3-4 months afterwards as they hunt from their den. An abundance of cat species also frequent this area and the birdlife is rich with the best birding months being between October and January.

Days 7, 8 & 9: DUBA PLAINS, private Kwedi Concession, northern Okavango Delta (fully inclusive) Travel time: Selinda – Duba Plains approx 40 min helicopter flight

Following breakfast and possible morning activity (flight times permitting) you will transfer by helicopter to Duba Plains, where you spend the following 3 nights on a fully inclusive basis.

Duba Plains is an intimate camp in one of the most remote locations in the Okavango. It is situated on an island in the 30,000 ha Kwedi concession area, north of the Moremi in the Okavango Delta. The camp is surrounded by expansive seasonally flooded plains and shaded by tall ebony, fig and mangosteen trees.



The entire camp overlooks the expansive plains. Accommodation is well spaced along the edge of the plains and consists of six tented rooms each with an en-suite bathroom, outdoor shower and a private verandah overlooking the floodplains. Simple extra touches guests at Duba enjoy are the quality binoculars provided for each tent and the international power adaptors for recharging from your tent. The main lodge area is on raised decking under a thatched canopy and offers a dining room, cosy lounge and bar area with a library. There is also is a plunge pool with a view from the deck and a curio shop.

Game viewing at Duba Plains is a dramatic experience as the vast open grasslands are often isolated from the mainland by deep waterways, thus creating the perfect hunting ground. Thousands of buffalo are hunted almost daily by several different lion prides and the area is famed for the clashes between these great animals that may be seen on game drives.

The camp focuses mainly on game drives, in particular tracking the buffalo that are in turn tracked by the lion! In addition there are boating excursions on the delta when seasonal water levels permit. High water levels in 2010/2011 have subsided somewhat in recent years yet the area is still very seasonally affected. At high water, guests either explore the Duba Island or cross by boat to head out to other islands in search of the buffalo movement and enjoy boating. At lower water levels the boating option changes and instead you focus on day and night game drives.

#### **AREA DESCRIPTION - OKAVANGO DELTA**

The Okavango Delta is one of the world's largest inland deltas situated in the middle of the largest stretch of continuous sand in the world - the Kalahari basin. This oasis in the middle of the desert is a rich yet fragile ecosystem, providing a life source for an incredible variety of wildlife. A wealth of species have adapted to the contrasting conditions created by living in the harsh Kalahari desert which is transformed annually with the arrival of the delta flood waters originating in Angola.

The Okavango wetland encompasses Moremi Game Reserve and surrounding regions divided into areas known as Private Concessions. These concessions are wildlife management areas, carefully administrated to balance the growing community's development and conservation, whilst empowering citizens through sustainable tourism. Many of the exclusive lodges in Botswana are situated within these concessions in the delta, providing an unparalleled wildlife experience - exclusive and remote, avoiding mass tourism and exploitation.

Flood levels fluctuate dramatically throughout the year, with high water levels peaking in the central Okavango during the dry winter months and water levels at their lowest during the later summer months, contrary to the seasonal rainfall. The landscape, activities and game viewing vary considerably throughout the delta depending on your location, the season and flood levels. Some areas have larger tracts of permanent dry land which generally means there is more focus on land based activities (game drives) and big game viewing. Lodges situated on islands deep in the delta concentrate more on water activities such as mokoro excursions, walking, boating, fishing and bird watching. Those lodges situated on the outer fringes of the delta, referred to as the 'seasonal' delta, offer varied experiences at different times of the year - more water based during high flood levels and more land based as the flood recedes.

Game is more concentrated around the permanent water during the dry season (Apr - Oct) with it becoming very hot in the later months. The heronries become active as the migrant birds return to Botswana from September through November, and general bird watching is excellent throughout the summer months. The rainy season (Nov - Apr) invigorates the lush scenery with wild flowers, dramatic thundershowers, spectacular sunsets and the birthing season brings great predator and prey interaction.

Days 10 & 11: SAN or JACKS CAMP, Makgadikgadi pans (fully inclusive)

Travel time: Duba Plains – San Camp Approx 70 min flight

Following breakfast and possible morning activity (time permitting) you will transfer by light aircraft to Tsigaro Airstrip, where you are met by a representative from San Camp for onwards road transfer. The following 2 nights you spend on the edge of the Makgadikgadi salt pans on a fully inclusive basis.

Please note San Camp is a seasonal camp open from 16 April to 15 October – for travel between 01 November 2015 to 15 April 2016 and 16 October to 19 December 2016 San Camp is replaced with Jack's Camp.

These spectacular pans are one of the most important wetland sites remaining in Africa. San Camp has a romantic essence complemented by the desolate beauty of the pans.



San has six Meru-style tents, well-spaced ensuring privacy and facing the pan. The cream-coloured tents blend in harmoniously with the environment and each tent has an en-suite bathroom with an extensive range of toiletries, a vintage style bucket shower and a flush toilet. The rooms are comfortable with simple furnishings: the high beds that give a great view of the pans, a canvas set of shelves and two trunks at the end of each bed. Lighting is using traditional old spirit lamps which give a gentle glow. The main area of San is a simple white canvas tent, and inside you'll find a long table with chairs surrounded by bookcases. There's an interesting collection of tortoise shells, arrowheads and other artifacts on display.

During the dry months (April to October) four wheeled quad motorbikes are used to explore the vastness of the land. Guided walks are taken into the middle of the Pans to explore remote archaeological sites and discovering sites never before documented such as fossil beds containing the remains of extinct giant zebra and hippo. Many of the guides are fully qualified Zoologists/Geologists, often working on PhD research. As such, they are most able to convey all the nuances of the desert and the adaptations of its inhabitants which we consider to be one of the most interesting features of the environment.

San Camp is a complete desert experience focusing on species unique to the area such as

gemsbok, brown hyaena and springbok as well as the geology, archaeology and anthropology of the Kalahari and Makgadikgadi.

#### Alternative visit to Jacks Camp -

Jack's Camp is located in the Kalahari Desert on the edge of the Makgadikgadi Pans, the largest saltpans in the world. Jack's Camp is a classic desert safari camp that offers a unique safari experience, providing guests with an insight into the areas geology, archaeology and anthropology on a range of activities.



Accommodation is stylish and comfortable in ten large walk-in tents, each with en-suite bathrooms featuring indoor and outdoor showers. The camp is spread out on an island of palm trees, with an open dining tent and Persian style 'tea tent' and library. There is a beautiful collection of local artifacts, presented in an informal yet educational manner.

Activities are conducted in open 4x4 vehicles custom designed for this terrain and accompanied by knowledgeable guides. In the dry winter months, all-purpose ATV vehicles (a four wheeler motorcycle/Quad bikes) are available, allowing guests to travel across the saltpans. Walks with a Bushman tracker and a visit to Chapman's Baobab - the historical baobab tree used by Livingstone, Selous and other early explorers - are activities also on offer. A special highlight of a visit to Jacks Camp are the local meerkats, as a group has been habituated and is accustomed to human presence allowing incredible photographic opportunities as well as the privilege to see these lively characters up close.

The Makgadikgadi area changes greatly with the seasons and consequently the focus of activities varies throughout the year. The summer rains create a warm shallow layer of water that entices waterfowl and flamingos. After the rains (December to April), there can be enormous herds of wildebeest, zebra and springbok - with the accompanying predators - on the open grasslands.

**Please note:** All activities are subject to seasonal availability and weather conditions during the month of travel. Walking and quad bike activities may be limited in the wet season due to dense vegetation and limited visibility or sticky, muddy trails. Some activities will need to be pre-booked before travel. Please note

that quad bike activities are based on 2 people per quad bike and a supplement will apply for guests wanting solo use of a quad bike for activities.

#### **AREA DESCRIPTION – MAKGADIKGADI PANS**

The network of salt pans found in Botswana's eastern regions are a striking physical feature and some of the largest of their kind in the world. The pans, huge, flat expanses of hot, sun-blasted terrain and fringed by vegetated islands and peninsulas, were once part of a great super lake that covered much of northern Botswana. This desolate landscape offers nothing but sand and sky yet its eerily silent fossil beaches and stunted red baobab trees leave an impression on every visitor. The beauty of the Makgadikgadi Salt pans lies in its stark nothingness: the sight of the vast, open pans is awe inspiring as the earth and sky blend into each other with nothing indicating the horizon but a hazy mirage. Sunset and sunrise hold a mystical quality. This area offers a unique wilderness experience full of adventure. Do not expect huge herds of animals but rather expect the unexpected, everything is interesting here especially when interpreted by the local Bushmen guides of the area. The night skies are breathtaking during the winter months with stars from horizon-to-horizon. Following the summer rains, the area is host to a spectacular migration of zebra and wildebeest.

#### Day 12: SAFARI ENDS MAUN AIRPORT

Travel time: Makgadikgadi – Maun Airport approx 30 min flight

Following breakfast and possible morning activity, you will be transferred to Maun by light aircraft for own onwards travel arrangements.

# **Special Notes**

#### **Shared Transfers and Activities**

Road, boat, air transfers and activities are quoted on a seat basis (on a shared basis and NOT private) unless otherwise requested or specified. Private charters/transfers can however be requested at an additional cost. Passengers may have various stops en-route to a destination adding to the duration of the transfer. International flight connections are accounted for in the daily schedules.

On shared transfers all the flight times are arranged a day before travel to avoid endless schedule changes. The transfer or charter company reserves the right to specify departure and arrival times.

#### Weight and Luggage restrictions

Please advise upon requesting a quotation where a traveller **weighs over 100kg**, as well as at time of confirming the booking, as it may be necessary to cost in an additional seat on internal flights for the passenger's safety and comfort.

Luggage is restricted on flight transfers to **20kg per person in soft bags**, which includes <u>all</u> hand luggage and camera equipment. Please refer to your itinerary notes, as in some instances, and in some countries, such as Zambia and Zimbabwe this limitation is decreased to 15kg per person. Please note that luggage in excess of the above restrictions shall result in additional costs for transport and/or storage and should be arranged in advance. Note that laundry can be done on a daily basis at most camps and lodges.

#### Health

Please confirm that all Clients are medically fit, in good physical and mental health and that there is nothing which renders him/her unfit to undertake the tour at the time of booking. Any Client with a pre-existing medical condition or illness must declare the true nature of such conditions to the Company before the commencement of the tour. The Client is responsible for attending to any medical condition which he/she may have and must consult with his/her physician in respect of all medical conditions which might be affected by his/her participation in the tour, activities or associated activities.

The Client accepts that certain areas included in the tour are malaria-infected areas and that he/she should take reasonable anti-malaria precautions.

#### Insurance

Travel, cancellation and health insurance are highly recommended for all Clients.

#### Visas/Passports/Travel Documents

The Client is solely responsible to ensure that his/her passports, visas, insurance cover and vaccination certificates, (and any other travel documents and/or requirements of any nature whatsoever) are valid for the duration of the tour and in the countries to be visited.

#### Arrival and Departure Details

It is imperative that we have the correct International/Regional arrival and departure details for the clients in order to plan the itinerary and ensure efficient onward transfers. Costs may be incurred if these details are not given on quotation, or if they change subsequently.

### TERMS AND CONDITIONS

We require that you have read and understood our full **SAFARI INFORMATION** and **TERMS AND CONDITIONS** before confirming the itinerary and commencing the safari. However we would like to highlight the following important notes.

#### **EXCLUSION OF LIABILITY**

In terms of the trading conditions, and any contract(s) concluded pursuant hereto, the Company acts as a booking agent only, for and on behalf of the Client in procuring services. The Company utilizes the products of various travel Subcontractors. The Company does not provide any direct services to the Clients as its services are limited to procuring and compiling tour packages for its clients.

While the Company makes every effort:

- to engage quality Subcontractors among the airlines, hotels, tour operators and other service providers to constitute the itinerary of the tour; and
- to ensure that the various services that constitutes the tour package will be carried out efficiently and as advertised;

it does not have direct control over the provision of services by Subcontractors and shall not be liable for inter alia any loss, damage, injury, additional costs, delay or irregularity that may be occasioned by an error or default, act or omission of any Subcontractor in carrying out the logistics of the tour package, or associated activities.

#### **Payment Terms**

Bookings must be confirmed in writing by fax, email and/or registered letter and the deposit payment must be received before the Company can confirm in full to all subcontractors. Once the deposit is received and the booking is confirmed, all terms and conditions apply and our cancellation policies will be in immediate effect.

By confirmation of the booking, the Client acknowledges that all terms and conditions of the Company have been provided and accepted.

The full amount of the tour is payable not less than 60 days prior to the date when the tour commences.

In the event that a booking is not paid in full as per the above payment terms the Company reserves the right to refuse the Client(s) participation in the tour, and the client will be liable for any applicable cancellation fees.

### CANCELLATIONS

All cancellations should be made in writing and will only be deemed effective upon acknowledgment of receipt by the Company.

Cancellations will be subject to the following penalties:

- 20% of the total booking fee shall be payable immediately upon confirmation.
- 50% of the total booking 45 90 days prior to commencement of the tour.
- 100% of the total booking 44 days or less prior to the commencement of the tour.

Standard Cancellation fees shall apply in instances of postponed departure dates.

### RESERVATIONS

Please be advised that for any quotes, no provisional bookings have been made unless otherwise specified by your consultant. Accommodation is subject to availability <u>at the time of the booking</u>.

Costs quoted are subject to change at any time due to *inter alia* excessive exchange fluctuations, fuel costs, taxes, levies, government regulations, rate of exchange, and factors that are imposed upon us by our suppliers and government that are beyond our control.

Provisional bookings will be held for a period of 12 days (unless otherwise advised), where after confirmation of the booking and payment of a 20% non-refundable deposit will be required to secure the booking, failing which the booking will be cancelled.

Clients are to advise the Company at the time of requesting a quotation, and of making a booking, of the ages of all children (under the age of 21 and as at the time of travel) that will be participating in the tour, together with their date of birth, as not all lodges accept children, and there may be restrictions or conditions applicable. Some properties will require that children under the age of 18 share with an adult.

It is recommended that optional additional activities should be requested at the time of requesting a quotation and/or making the booking, specifically in Livingstone or Victoria Falls e.g. sunset cruise, to guarantee availability of such activities.

All Clients should allow a minimum 2 - 3 hours connection time in Johannesburg for international flights. Please ask your consultant to check your flight details before booking.

With confirmation of the booking the Client accepts that the tour carries inherent risks, and that the Clients voluntarily assume all risks, which are associated with the tour. All Clients will be required to sign indemnities at the various camps/lodges/service providers, and abide by the Operators Code of Conduct in order to ensure their safety.

On confirmation of a booking, the Company requires personal information with respect to each and every Client e.g. Medical Conditions, Dietary requirements, Travel Insurance details and Emergency contact details. Please complete the Booking form on confirmation of a booking. By choosing not to complete and submit this information to the Company the Client will compromise the Company's response time in the event of an emergency.

With confirmation of the booking the Client confirms that he has read, understood and accepted the terms and conditions of the Company and its Subcontractors.